

The following message on the transition from the Parent Survey to the FROG was sent to the HFNY network on October 8, 2021 as part of the "Weekly Email" from OCFS.

CA wanted to share a message and some information related to the upcoming HFA transition from the Parent Survey to the FROG. We know that change can be stressful and anxiety provoking, but we also know that transparency and communication can help alleviate some of that stress and anxiety. Although there are still some unknowns, here is what we know so far:

- The FROG is very similar to the Parent Survey in terms of overall content and the gathering of information (i.e., conversational weave approach) from families.
- As of January 2022, we are no longer permitted by HFA to offer the PSCO training.
- The FROG training for current staff who are already trained in PSCO will be released by HFA within the next several weeks.
- We plan to adapt our current HFNY Standardized PS Narrative Form using the new FROG domains.
- CA has created a FROG task list and timeline. This will help us plan for and be able to communicate with sites regularly with updates on the changes and timeframes.

What is our plan here in HFNY?

1. We are waiting for training materials and resources to be shared by HFA to assist in the transition from Parent Survey to FROG. Once we have materials, we will make the necessary adjustments to change over to HFNY FROG trainings. This includes creating support materials as deemed necessary and updating our MIS.
2. Some things that are being planned to keep programs updated are:
 - a discussion and update at the November Statewide Leadership Meeting
 - holding virtual "office hours" in November to provide additional updates and offer an opportunity to ask questions
 - continuation of our weekly emails to share information and answer questions as expediently and transparently as possible.
3. We recognize that programs are anxious to know what to do with training for new FRS staff starting before January 2022. We encourage you to send your staff to the PSCO trainings that are being offered over the next couple of months. PSCO is a great foundation for the FROG, and as mentioned, there are many similarities between the two; attending the PSCO training can only strengthen assessment skills. We encourage you to talk with your new staff about the training and time of transition so they are clear that they will take PSCO and will then take the follow-up self-guided training on FROG that other previously PSCO trained staff are receiving. We will want to make sure the training plan is laid out for new staff so they see the value in attending the PSCO as we do not currently have the full FROG training available to us.

What can sites do to prepare?

Please be sure to have all of your program staff (both new hires and veteran staff) in the HFAST system and on your HFA Network Resources permissions list for your specific program ASAP as this will allow staff to access the HFA Learning Management System (LMS) etc. when training begins to be offered on the FROG.

You can have all your staff opt in to have all staff access HFA Network Resources here:

<https://www.healthyfamiliesamerica.org/network-resources/opt-in-to-have-all-of-your-staff-access-network-resources/>

Have staff register in LMS here: <https://www.healthyfamiliesamerica.org/network-resources/intimate-partner-violence-training-ipv-module-registration/>

As we all know, we have a time of transition on the horizon for HFNY and we want to be sure we are communicating clearly and regularly, allowing ourselves flexibility as we learn, are being kind to ourselves, and giving space to recognize these changes will take time to implement. We look forward to further discussions and thank you for your patience and understanding as we navigate these changes.